Mitchell
NORBERT E. MITCHELL CO., INC.
www.nemitchell.com
CT LIC. # 380200 HOD # 145
Westchester LIC. # WC-30726-H18

TOLL FREE (800) 237-3835
DANBURY (203) 744-0600
BEDFORD HILLS (914) 666-8400
WOODBURY (203) 263-2155
GOSHEN (860) 491-3737

Central Air Conditioning Coverage -- $399.95 plus tax (reduced to $369.95 with any Heating Plan)

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Parts

Air Filter (one only)*	Condenser Fan Motor	High Pressure Control	Rain Shield	Start Capacitor
Blower Motor **	Contactor	Holding Relay	Running Capacitor	Start Relay
Blower Pulley	Crankcase Heater	Low Pressure Control	Standard Thermostat	Time Delay Control
Condensate Pump	Fan Belt	Potential Relay	Standard Subbase	Transformers
Condenser Fan	Fan Relay			

*Accordian style, Electrostatic and other specialty filters not covered. ** ECM Blower Motors are not covered.

Services

Our annual service check is included for maximum air conditioning efficiency. It may be performed in conjunction with a heating system tune-up.

All labor charges included for covered repairs during normal working hours. A charge of ½ our normal labor rate per hour will apply to all after-hours service.

10% discount toward compressor failures. Discount applies to compressor, refrigerant, dryers, labor and any miscellaneous parts.

No charge for use of refrigerant recovery equipment on compressor replacement or refrigerant leak repairs.

General Conditions

1) An annual service check will be performed once during the term of this agreement, during regular working hours. It is your responsibility to arrange an appointment for this important service. Your right to this service check expires at the end of each coverage year. We will issue no credit if not performed nor will we carry over this right to any subsequent year. This check includes:

Cleaning condenser coil	Lubricate blower and condenser motors
Cleaning evaporator coil	Check temperature readings across coil
Replace or clean air filters	Check condensate pump and or drains
Check belt tension (if applicable)	

2) Labor is covered only for the repair and replacement of covered parts during normal working hours. A charge of ½ our normal labor rate per hour will apply to all after-hours service.

3) We are not responsible for replacement parts that are obsolete or not obtainable. Parts upgrades are not covered and will be charged accordingly.

4) We reserve the right to inspect and approve the equipment covered before accepting the service agreement. Initial repairs required to put the air conditioning system in acceptable condition are not covered.

5) This agreement covers one domestic air conditioning unit. It does not apply to window units, wall units or units 25 years or older.

6) **Exclusions**: This agreement does not cover parts or labor due to:

Failure to check for open switches	Tripped circuit breakers
Incorrect thermostat settings	Refrigerant leak repairs

Any system failure or damage caused by, or resulting from, the actions of the customer or any third party

7) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.

8) This agreement does not cover, nor does it create, liability or damages resulting from failure of the equipment or consequential damages resulting in delays or inability to supply parts caused by or resulting from any cause not within our control, or at unattended dwellings.

9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.

10) Your account must be current to be covered by this service agreement.

11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing thirty (30) days prior.

12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 Days a week, 365 days a year. Emergency service is available after normal working hours for the following: **NO COOLING OR SERIOUS WATER LEAKS.** All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.