

The Mitchell Times

WINTER 2025
EDITION

Season's Greetings From the Mitchell Family!

As another year draws to a close, our family would like to extend our heartfelt thanks to you—our loyal customers, neighbors, and friends. Your continued support allows us to do what we love: serve our communities with care, reliability, and personal attention.

As you will read in this edition of the Mitchell Times, this year has been an exciting one for our company. We've made significant investments to better serve you, including opening our new office and store in Goshen and adding a new fuel terminal in Stamford. These projects reflect our ongoing commitment to improving convenience, efficiency, and service for our customers.

We also want to take this opportunity to celebrate and thank one of our own. After an incredible 50 years with our company, our Service Manager, Dan Noonan, is retiring. Dan has been leading our service team for decades, helping countless families stay safe and warm. We are so grateful for his dedication, expertise, and friendship, and we wish him all the happiness in his well-earned retirement. As Dan steps into this next chapter, we are pleased to announce that Joe Campanella, who has served as our Service Supervisor, will be taking over as Service Manager. We are confident that under Joe's leadership, our service department will continue to deliver the dependable, friendly support you've come to expect from us.

From our family to yours, we wish you a warm and joyful holiday season. And as always, if you ever need anything we are just a phone call, text or email away.

- The Mitchell Family



Visit nemitchell.com for more information about all of our Heating Oil, Propane, HVAC and Services.

**Need
Help?**

If you should ever need assistance, we are never more than a phone call away at (800) 237-3835!

NEW OFFICE & STORE IN GOSHEN



We're thrilled to invite you to visit our new office and store in Goshen, CT! As you may know, LaPlaca Oil and Propane became a part of the Mitchell family last November. This new office will serve as our local customer service hub for Mitchell and LaPlaca customers in Northwest Connecticut. Whether you need assistance with your account, have questions about deliveries, or just want to stop by and say hello, our Goshen office is here for you.

Our new office is located at 59F Torrington Road in Goshen, where you'll also find our new Sunoco gas station, convenience store, and a full deli—all in the same location! From fueling up your vehicle to grabbing a quick bite, we're proud to provide even more ways to serve our community in one convenient location.

THINKING ABOUT A NEW PROPANE PROJECT?

Want to learn more about the versatility of propane? Whether you use it to power your home heating system, cooking stove, gas log set, grill and more - we have you covered! At Mitchell, we know it's the little things that can transform your house into the home you've always wanted. Call or chat today to learn more!



Home Heating



Gas Logs



Gas Fire Pits



Premium Grills



Space Heaters

PROPANE STORAGE STAMFORD



At Mitchell, we're always looking for ways to improve service and reliability for our customers. This year, we took another big step forward by installing a propane storage terminal in Stamford, CT.

By filling our trucks locally, we reduce travel time and improve delivery efficiency. The result is faster service, increased reliability, and greater convenience for you and your family or business.

This investment ensures our drivers can focus on what matters most—delivering propane safely, on time, and with the same dependable care Mitchell has been known for since 1945. It's just one more way we're working to provide our communities with great service every season.

CUSTOMER TESTIMONIAL

"Look no further for reliable heating and A/C needs. Mitchell is a family business that has provided me with the highest level of service for 20 years. Always a real person to speak to when the need arises."



ENERGY PRODUCTS & SERVICES

CT Lic. #390200 HOD #145

Westchester Lic. #WC-30726-H18

(800) 237-3835
nemitchell.com



HEATING OIL RISES TO A 10% BIODIESEL BLEND

As of July 1, 2025, both New York and Connecticut have increased the required biodiesel blend in heating oil from 5% to 10% (B10) as part of ongoing efforts to reduce carbon emissions. This cleaner, renewable fuel—made from plant and recycled oils—helps lower your home's carbon footprint without requiring any changes to your heating system. As always, we treat every gallon we deliver with a high-quality additive to protect your equipment and ensure reliable, efficient warmth for your home. We're proud to do our part in helping create a cleaner, more sustainable future.

EMPLOYEE SPOTLIGHT



This edition of *Spotlight* honors a remarkable member of our team - Dan Noonan. For the past 50 years, Dan has been an essential part of our company. He first joined Mitchell in 1975 as a Pre-Apprentice from Henry Abbott Technical High School, and

through hard work, exceptional knowledge, and unwavering commitment, he grew into the role of Service Manager. Now, after an extraordinary half-century with us, Dan is beginning a well-earned retirement. As he starts this new chapter, he's looking forward to diving into projects around his home and, most importantly, enjoying precious time with his grandkids. We are deeply grateful to Dan for the contributions he has made to our company and our customers over the years. Please join us in wishing him all the very best as he steps into a happy and fulfilling retirement.

Mitchell
Since 1945.