



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 380200 HOD # 145
Westchester LIC. # WC-30726-H18

DANBURY (203) 744-0600
BEDFORD HILLS (914) 666-8400
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
TOLL FREE (800) 237-3835

Basic Propane Heat Plan -- \$289.95 plus tax

The **Basic Propane Heat Plan** covers just about anything that's likely to go wrong with your burner and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

Aquastat	Pressuretrol Control
Circulator Relay	Primary Control
Combination Control	Reverse Aquastat
Emergency Switch	Thermostat (manual)
Fan & Limit Control	Triple Aquastat
Fuses (internal)	
High Limit Control	
Low Limit Control	

Burner Replacement Parts

Air Filters (one only)*	End Cone	Pilot Burner
Blower Belt	Gas Stop Valves	Pilot Valve
Burner Orifices	Glow Bar	Pressure Regulator
Burner Motor (up to 1/2 HP)	Hot Surface Ignition Module	Solenoid Valve
Burner Tubes	Ignitor	Spark Ignition Module
Draft Inducer	Ignitor Leads	Thermocouple
Draft Inducer Motor	Low Voltage Transformer	24 volt Wiring (exposed)
Electrodes	Main Gas Valve	Sensor
Electrode Assembly	Pilot Assembly	

* Accordion style, Electrostatic and other specialty filters not covered.

Extended Propane Heat Plan -- \$409.95 plus tax

The **Extended Propane Heat Plan** includes **everything** in the Basic Propane Heat Plan plus the significant addition of the following major parts and services.

Parts

Air Filters All Types (1)	Blower Wheel	Fan Inducer Board	Integrated Control Module	Steam Vents
Air Scoop	Boiler Valves	Fan Inducer Assembly	Low Water Cutoff	Tridicator Gauge
Air Vent	Check Valves	Feed Valve	Low Water Cutoff Float	Hot Air Zone Damper
Automatic Water Feeder	Circulator Complete	Flow Valve	Low Water Cutoff Switch	Hot Air Zone Motor
Balance Valves	Circulator Coupling	Gas Pressure Regulators	Mixing Valve	Zone Valve Complete (2) ***
Baffle	Circulator Impeller	Gate Valves	Pop Safety Valve	Zone Valve Motor (2) ***
Barometric Damper	Circulator Motor	Gauge Glass	Power Venter	Zone Valve Powerhead (2) ***
Bearing Assembly	Circulator Motor Mounts	Gauge Glass Washers	Pressure Reducing valve	Zone Valve Relay (2) ***
Blower Bearings	Diaphragm Assembly	Heating Pipes (exposed)	Programmable Thermostat**	Zone Valve Stem (2) ***
Blower Circuit Board	Diffuser	Humidifier Fan	Purge Valve	
Blower Complete	Dual Valve	Humidifier Float	Radiator Valves	
Blower Motor (up to 3/4 hp)*	Electronic Air Cleaner	Humidifier Motor	Relief Valve	
Blower Pulley	Expansion Tank	Humidifier Pad	Setback Thermostat	
Blower Shaft	Extrol Tank	Humidistat	Smoke Pipe (up to 10")	

Additional Services

Repairing heating system leaks (exposed)	*ECM Blower Motors are not covered.	**Wifi, telephone access and internet Tstats not covered	***Hot water systems only, not steam systems.
Venting of baseboard or radiators			
Adjusting boiler pressure			
Adjusting water level			

SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS



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Air Handler Coverage (available with Propane Heat Plans only) -- \$110.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

Parts

- Aquastat (as fan control)
 - Blower Motor (up to 1/2 hp) *
 - Blower Bearing
 - Blower Shaft
 - Blower Wheel
 - Thrust Collars
 - Shaft Spacers
 - Pulleys
 - Fan Relay
 - 24-volt Transformer
- Fan Center
 - Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered)
- * ECM Blower Motors are not covered.

General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement, during regular working hours. It is your responsibility to arrange an appointment for this important service. Your right to this annual tune-up expires at the end of each coverage year. We will issue no credit if not performed nor will we carry over this right to any subsequent year.
The annual tune-up includes:

Test and adjust gas burner for maximum efficiency	Clean and check burner and pilot assembly	Safety check all operating controls
Install new air filters	Check gas tank	Inspect Combustion Chamber
Oil all motors on burners, fans, and circulators	Clean and inspect flue pipe including chimney base (where accessible)	
- 2) Labor is covered only for the repair and replacement of covered parts.
- 3) This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
- 4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts. Parts upgrades are not covered and will be charged accordingly. Initial repairs required to put the heating system in acceptable condition are not covered.
- 5) **Exclusions:** This agreement does not cover parts or labor when failure is due to:

Lack of gas when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery.	Failure of customer to maintain proper boiler water level or pressure
Customer leaving emergency switch in "off" position	Frozen pipes
Customer setting thermostat too low to call for heat	Water damaged parts
Water in tank or fuel system	
Any system failure or damage caused by, or resulting from, the actions of the customer or any third party	
- 6) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
- 7) This agreement covers one domestic type gas burner only. It does not apply to space heaters, unit heaters, Lennox Pulse furnaces or units over 25 years old. We reserve the right to reject any unit from coverage under this plan prior to issuing or renewing this agreement.
- 8) This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, gas lines, gas tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
- 9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
- 10) Your account must be current to be covered by this service agreement.
- 11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
- 12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: **NO HEAT, GAS LEAKS OR DANGEROUS SITUATIONS.** All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.