



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 380200 HOD # 145  
Westchester LIC. # WC-30726-H18

DANBURY (203) 744-0600  
BEDFORD HILLS (914) 666-8400  
NEW MILFORD (860) 354-5518  
REDDING/RIDGEFIELD (203) 431-3921  
NEW CANAAN (203) 966-5001  
TOLL FREE (800) 237-3835

### Basic Oil Heat Plan -- \$309.95 plus tax

The **Basic Oil Heat Plan** covers just about anything that's likely to go wrong with your burner or fuel supply system and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

**Norbert E. Mitchell Co., Inc.** will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

#### Controls

Aquastat  
Cad Cell  
Cad Cell Assembly  
Cad Cell Relay  
Circulator Relay  
Emergency Switch  
Fan & Limit Control  
Fuses (internal)  
High Limit Control  
Low Limit Control  
Pressuretrol Control  
Primary Control  
Pyrostat  
Reverse Aquastat

Stack Control  
System 2000 Manager  
Thermostat (manual)  
Triple Aquastat

#### Burner Replacement Parts

Air Filters (one only)\*  
Blower Belt  
Burner Blast Tube  
Burner Coupling  
Burner Fan  
Burner Flange Gasket  
Burner Housing  
Burner Motor (up to 1/2 HP)  
Burner Switch  
Buss Bar Transformer Leads  
Delayed Oil Valve  
Delayed Oil Valve Coil  
Electrodes

Electrode Assembly  
End Cone  
Ignition Leads  
Ignition Transformer  
Ignition Transformer Gasket  
Ignition Wiring  
Low Voltage Transformer  
Nozzle  
Nozzle Adapter  
Nozzle Assembly  
Porcelains  
Solenoid Valve  
24 volt Wiring (exposed)

#### Fuel Supply Parts

Anti-hum Device  
Fill Cap  
Firomatic Valve  
Flare Fittings  
Fuel Filter Cartridge  
Fuel Filter Complete  
Fuel Pump  
Fuel Pump Bleeder  
Fuel Pump Strainer  
Oil Line (exposed)  
Oil Line Fittings (exposed)  
Oil Tank Gauge  
Vent Cap

\* Accordion style, Electrostatic and other specialty filters not covered.

### Extended Oil Heat Plan -- \$424.95 plus tax

The **Extended Oil Heat Plan** includes **everything** in the Basic Oil Heat Plan plus the significant addition of the following major parts and services.

#### Parts

Air Filters All Types (1)	Blower Shaft	Expansion Tank	Humidistat	Steam Vents
Air Scoop	Blower Wheel	Extrol Tank	Low Water Cutoff	Tridicator Gauge
Air Vent	Boiler Valves	Feed Valve	Low Water Cutoff Float	Hot Air Zone Damper
Automatic Water Feeder	Circulator Complete	Flow Valve	Low Water Cutoff Switch	Hot Air Zone Motor
Balance Valves	Circulator Coupling	Gate Valves	Mixing Valve	Zone Damper Panel
Baffle	Circulator Impeller	Gauge Glass	Pop Safety Valve	Zone Valve Complete (2) ***
Barometric Damper	Circulator Motor	Gauge Glass Washers	Power Venter	Zone Valve Motor (2) ***
Bearing Assembly	Circulator Motor Mounts	Heating Pipes (exposed)	Pressure Reducing Valve	Zone Valve Panel
Blower Bearings	Combustion Chamber **	Hot Water Coil Flush (b)	Programmable Thermostat (a)	Zone Valve Powerhead (2) ***
Blower Circuit Board	Diffuser	Humidifier Fan	Purge Valve	Zone Valve Stem (2) ***
Blower Complete	Draft Inducer	Humidifier Float	Radiator Valves	
Blower Motor (up to 3/4 hp) *	Draft Inducer Motor	Humidifier Motor	Relief Valve	
Blower Pulley	Electronic Air Cleaner	Humidifier Pad	Smoke Pipe (up to 10")	

#### Additional Services

Repairing heating system leaks (exposed) \* ECM Blower Motors \*\*If lifting or removing the vessel is necessary to remove \*\*\*Hot water systems only, Venting of baseboard or radiators are not covered. the chamber, there will be a \$300 labor surcharge. not steam systems.  
Adjusting boiler pressure  
Adjusting water level (a) Wifi, telephone access and internet Tstats not covered (b) Coil flush will be performed once per contract year. Additional coil flushes will be billable.

### Separate Oil-Fired Hot Water Heater Coverage -- \$178.95 plus tax

The **Separate Oil-Fired Hot Water Coverage** includes an annual tune-up of your water heater, burner replacement parts, aquastat controls, relief valve and emergency switch. Replacement of the Hot Water Tank is not included in this coverage.

**SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS**



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## Air Handler Coverage (available with Oil Heat Plans only) -- \$110.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

### Parts

- Aquastat (as fan control)
  - Blower Motor (up to 3/4 hp) \*
  - Blower Bearing
  - Blower Shaft
  - Blower Wheel
  - Thrust Collars
  - Shaft Spacers
  - Pulleys
  - Fan Relay
  - 24-volt Transformer
- Fan Center
  - Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered)
  - \*ECM Blower Motors are not covered

### General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement, during regular working hours. It is your responsibility to arrange an appointment for this important service. Your right to this annual tune-up expires at the end of each coverage year. We will issue no credit if not performed nor will we carry over this right to any subsequent year.  
The annual tune-up includes:
 

Test and adjust oil burner for maximum efficiency	Clean and check electrodes and nozzle assembly	Safety check all operating controls
Install new air filters, oil filter cartridge, and burner nozzle, if necessary	Check oil tank	Inspect Combustion Chamber
	Oil all motors on burners, fans, and circulators	Clean and inspect flue pipe including chimney base (where accessible)
- 2) Labor is covered only for the repair and replacement of covered parts.
- 3) This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
- 4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts. Parts upgrades are not covered and will be charged accordingly. Initial repairs required to put the heating system in acceptable condition are not covered.
- 5) **Exclusions:** This agreement does not cover parts or labor when failure is due to:
 

Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery.	
Customer leaving emergency switch in "off" position	Failure of customer to maintain proper boiler water level or pressure
Customer setting thermostat too low to call for heat	Frozen pipes
Water in tank or fuel system	Water damaged parts
Any system failure or damage caused by, or resulting from, the actions of the customer or any third party	
- 6) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
- 7) This agreement covers one domestic type oil burner only. It does not apply to the following oil burners: pot type, low pressure, rotary, Buderus Lo-Nox boilers, GE low pressure, and domestic type oil burners over 25 years old. We reserve the right to reject an oil burner from coverage under this plan prior to issuing or renewing this agreement.
- 8) This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, oil lines, oil tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
- 9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
- 10) Your account must be current to be covered by this service agreement.
- 11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
- 12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

### Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: **NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS.** All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

**PLEASE KEEP FOR YOUR RECORDS.**