



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 390200 HOD # 145

DANBURY (203) 744-0600
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
OUT OF LOCAL CALLING AREAS (800) 237-3835

Basic Oil Heat Plan -- \$239.95 plus tax

The Basic Oil Heat Plan covers just about anything that's likely to go wrong with your burner or fuel supply system and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

- Aquastat
Stack Control
Cad Cell
System 2000 Manager
Cad Cell Assembly
Thermostat (manual)
Cad Cell Relay
Triple Aquastat
Circulator Relay
Burner Fan
Emergency Switch
Burner Flange Gasket
Fan & Limit Control
Burner Housing
Fuses (internal)
Burner Motor (up to 1/2 HP)
High Limit Control
Burner Switch
Low Limit Control
Buss Bar Transformer Leads
Pressuretrol Control
Delayed Oil Valve
Primary Control
Delayed Oil Valve Coil
Pyrostat
Electrodes
Reverse Aquastat

Burner Replacement Parts

- Air Filters (one only)*
Blower Belt
Burner Blast Tube
Burner Coupling
Burner Fan
Burner Flange Gasket
Burner Housing
Burner Motor (up to 1/2 HP)
Burner Switch
Buss Bar Transformer Leads
Delayed Oil Valve
Delayed Oil Valve Coil
Electrodes

Fuel Supply Parts

- Electrode Assembly
Anti-hum Device
End Cone
Fill Cap
Ignition Leads
Firomatic Valve
Ignition Transformer
Flare Fittings
Ignition Transformer Gasket
Fuel Filter Cartridge
Ignition Wiring
Fuel Filter Complete
Low Voltage Transformer
Fuel Pump
Nozzle
Fuel Pump Bleeder
Nozzle Adapter
Fuel Pump Strainer
Nozzle Assembly
Oil Line (exposed)
Porcelains
Oil Line Fittings (exposed)
Solenoid Valve
Oil Tank Gauge
24 volt Wiring (exposed)
Vent Cap

* Accordion style, Electrostatic and other specialty filters not covered.

Extended Oil Heat Plan -- \$369.95 plus tax

The Extended Oil Heat Plan includes everything in the Basic Oil Heat Plan plus the significant addition of the following major parts and services.

Parts

- Air Filters All Types (1)
Blower Shaft
Expansion Tank
Humidistat
Steam Vents
Air Scoop
Blower Wheel
Extrol Tank
Low Water Cutoff
Tridicator Gauge
Air Vent
Boiler Valves
Feed Valve
Low Water Cutoff Float
Hot Air Zone Damper
Automatic Water Feeder
Circulator Complete
Flow Valve
Low Water Cutoff Switch
Hot Air Zone Motor
Balance Valves
Circulator Coupling
Gate Valves
Mixing Valve
Zone Damper Panel
Baffle
Circulator Impeller
Gauge Glass
Pop Safety Valve
Zone Valve Complete (2) **
Barometric Damper
Circulator Motor
Gauge Glass Washers
Power Venter
Zone Valve Motor (2) **
Bearing Assembly
Circulator Motor Mounts
Heating Pipes (exposed)
Pressure Reducing Valve
Zone Valve Panel
Blower Bearings
Combustion Chamber*
Hot Water Coil Flush
Programmable Thermostat
Zone Valve Powerhead (2) **
Blower Circuit Board
Diffuser
Humidifier Fan
Purge Valve
Zone Valve Stem (2) **
Blower Complete
Draft Inducer
Humidifier Float
Radiator Valves
Blower Motor (up to 3/4 hp)
Draft Inducer Motor
Humidifier Motor
Relief Valve
Blower Pulley
Electronic Air Cleaner
Humidifier Pad
Smoke Pipe (up to 10")

Additional Services

Repairing heating system leaks (exposed) Adjusting boiler pressure *If lifting or removing the vessel is necessary to remove **Hot water systems only,
Venting of baseboard or radiators Adjusting water level the chamber, there will be a \$300 labor surcharge. not steam systems.

Separate Oil-Fired Hot Water Heater Coverage -- \$154.95 plus tax

The Separate Oil-Fired Hot Water Coverage includes an annual tune-up of your water heater, burner replacement parts, aquastat controls, relief valve and emergency switch. Replacement of the Hot Water Tank is not included in this coverage.

SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS



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Air Handler Coverage (available with Oil Heat Plans only) -- \$91.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

Parts

- Aquastat (as fan control) Fan Center
Blower Motor (up to 3/4 hp) Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered)
Blower Bearing
Blower Shaft
Blower Wheel
Thrust Collars
Shaft Spacers
Pulleys
Fan Relay
24-volt Transformer

General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement...
The annual tune-up includes:
Test and adjust oil burner for maximum efficiency Clean and check electrodes and nozzle assembly Safety check all operating controls
Install new air filters, oil filter cartridge, and Check oil tank Inspect Combustion Chamber
burner nozzle, if necessary Oil all motors on burners, fans, and circulators Clean and inspect flue pipe including chimney base (where accessible)
2) Labor is covered only for the repair and replacement of covered parts.
3) This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts.
5) Exclusions: This agreement does not cover parts or labor when failure is due to:
Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery.
Customer leaving emergency switch in "off" position Failure of customer to maintain proper boiler water level or pressure
Customer setting thermostat too low to call for heat Frozen pipes
Water in tank or fuel system Water damaged parts
Any system failure or damage caused by, or resulting from, the actions of the customer or any third party
6) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
7) This agreement covers one domestic type oil burner only. It does not apply to the following oil burners: pot type, low pressure, rotary, GE low pressure, and domestic type oil burners over 25 years old.
8) This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, oil lines, oil tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
10) Your account must be current to be covered by this service agreement.
11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.