

The Mitchell Times

Winter 2019 Edition

Seasons Greetings from the Mitchell Team!

Need Help?

If you should ever need assistance, we are never more than a phone call away at (800) 237-3835!

Visit nemitchell.com

For more information about Heating Oil, Propane, and Heating and Cooling

Enhance Your Space

We sell and install gas log sets!



- ❄️ *Delivers a realistic, room-enhancing fire, at any moment, any day of the year, with the push of a button.*
- ❄️ *Doesn't overheat the room or require any change in the appearance or structure of your fireplace.*
- ❄️ *Most gas log fireplaces do not require power to operate, so they are a great backup heat source in the event of a power outage.*

We would like to thank you for allowing us to take care of your energy needs. As the 2019-20 winter is beginning to take shape, be sure to keep in mind the following as the temperature continues to drop:

Part-Time Homes: Any home that is not occupied on a daily basis in the winter is at risk for freezing due to system failure. You should always arrange for someone to watch your home, but you should also consider installing a Freeze Alarm or a Wifi thermostat, which will alert you if the temperature in your home should drop. Call our office for more details on Freeze Alarms or Wifi thermostats.

Need Antifreeze?: Does the piping in any area of your home require antifreeze to prevent freezing? If you are not sure, call us and we'll be able to assist you.

Anyone new in your household?: Our Delivery Department needs to know so we can adjust your delivery

schedule. More people in your home means you'll probably be going through more fuel.

As always, if anything unexpected should occur, our service team will be with you 24 hours a day, 7 days a week! Please know that we're always here to answer your questions and assist you in any way that we can.

Thank you for your continued loyalty and from our family to yours, we would like to wish you a very safe and healthy holiday season and a Happy New Year!

- The Mitchell Family



Winter Safety Tips

To Help Us Serve You Better, Please...

- ❄️ Keep your driveway plowed and accessible. Remember, our trucks are 9 feet wide.
- ❄️ Make sure your residence is clearly marked.
- ❄️ Keep your oil fill pipe and propane tank fill location clear from snow and ice.
- ❄️ Notify us if you put an addition on your home, if you have additional residents living with you, or if you have any lifestyle changes which would affect your fuel consumption.

'Tis the Season to Start Saving on Your Water Heating Cost!

A great way to reduce your home's energy costs is to invest in a hot water heater that you can depend on for years to come. Rinnai offers the quality and reliability that is built on a 50 year history of innovation and improvements. A Rinnai tankless water heater only heats water when you need it. So you and your family get an endless source of hot water, while also saving money on your energy costs by not heating and reheating the same tank of water. Whether you are washing the dishes, washing your clothes, or drawing a hot bath, Rinnai's tankless water heater technology will supply endless hot water to your lifestyle demands – even if you do them all at once! If you're interested in learning more about a Rinnai tankless propane water heater, please call our office today at (800) 237-3835 to speak with an equipment expert.



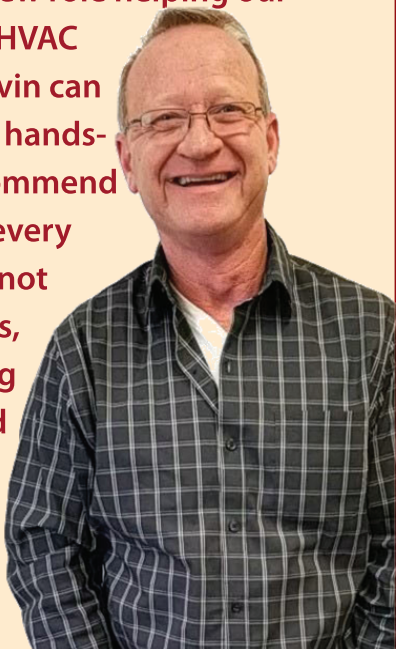
Supporting Our Community



Mitchell is proud to announce that we are the official home heating partner of the Danbury Hat Tricks Hockey Team for the 2019-2020 season. The Hat Tricks play in the Federal Prospects Hockey League. For more information about the Hat Tricks and their game schedule, visit www.danburyhatricks.com.

Spotlight

This edition of the Spotlight shines on Kevin O'Hare. After serving our customers for 22 years as a Service Technician, Kevin has recently joined our Sales Team. Kevin's concern for the customer and kind nature make him a great fit as a Sales Representative for our company. In his new role helping our customers with their HVAC equipment needs, Kevin can use his many years of hands-on experience to recommend the best solution for every situation. When he is not serving our customers, Kevin enjoys spending time with his wife and children at their home in New Milford.



Customer Testimonials

We just converted from fuel oil to propane. Mitchell did a great job doing the installation. All of the guys were polite and professional. Everything was done on time and as promised and the new equipment was beautifully installed and the area clean when they left. We are very pleased and would recommend Mitchell highly. – New Canaan Customer

My wife called me at 6 AM telling me our basement was flooded. Our water heater ruptured. Asked her to call Mitchell. They told her they would have a crew over in about one hour. Job was done quickly and professionally. Within 3 hours water was flowing and the new heater was working. Thanks Tim and the Mitchell crew for doing a great job. – South Salem Customer

Mitchell
Since 1945.

ENERGY PRODUCTS & SERVICES

nemitchell.com

Danbury (203) 744-0600
Bedford Hills (914) 666-8400
New Milford (860) 354-5518
Redding/Ridgefield (203) 431-3921
New Canaan (203) 966-5001
Toll Free (800) 237-3835

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