

The Mitchell Times

Winter 2020 Edition

Season's Greetings from the Mitchell Team!

2020 has been a year of tremendous challenge for our community and the world. Here at our company, your safety and the safety of our employees continues to be our highest priority. Since the early days of the Covid-19 pandemic, we have been following the recommendations of the Centers for Disease Control and the States of Connecticut and New York, including the wearing of masks by our employees in customer's homes and our stores. We would like to recognize the efforts of our entire team here at Mitchell as they continue to work through these very difficult circumstances. We would also like to thank you for your support during this time. For a local business to be successful and survive through difficult times, you must have communities that believe in you. Your loyalty means so much to us and we truly appreciate it. Most importantly, thank you to all of the health care workers who have sacrificed so much in the service of others. Your service during this time will never be forgotten.



We wish you all a safe and healthy holiday season, and a Happy New Year.

- The Mitchell Family

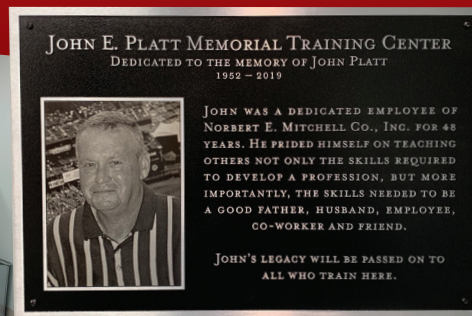
Visit nemitchell.com for more information about all of our Heating Oil, Propane, Heating and Cooling Products and Services.

Need Help?

If you should ever need assistance, we are never more than a phone call away at (800) 237-3835!

John E. Platt Memorial Training Center

John Platt was a technician for Mitchell for 48 years, and played an important role in the training of generations of technicians at our company. In 2019, John passed away after a long battle with cancer. To honor his memory and service to our company, we have dedicated our new, state-of-the-art technical training center to him. In this facility, we can provide our technicians hands-on training on a variety of heating and cooling equipment. We hope that John's legacy will be remembered and passed on to all who train in this new center.



(800) 237-3835 nemitchell.com

New Mitchell Store and Station in Newtown!

Mitchell is excited to announce that our new Deli, Gas Station and Convenience Store in Newtown is now open! The inside features a seating area for eating or enjoying one of our many deli and cafe options. State-of-the-art coffee machines provide automated freshly ground premium coffee beans for every cup of coffee. Deli options include a robust selection of hot and cold specialty sandwiches made with Boar's Head Brand Meats and Cheeses. Our large selection of convenience store items includes healthy eating options and a large array of refrigerated drinks. This location also boasts Sunoco gasoline, diesel and an outdoor seating area. Please stop by and say hello at 26 Hawleyville Road, Newtown, CT (Off of Exit 9, I-84).



26 Hawleyville Road, Newtown, CT

Check out the video on our Facebook!
@MitchellSince1945

Protect your fuel prices

Plan for the year ahead!

Prepare for this heating season and let us help provide you with peace of mind this year. Our Price Protection Plans are designed with one concept in mind: helping you control your energy costs. No matter your budget we have a plan that will fit your needs. Choose from our Fixed or Price Cap Options. For more information on how to enroll, give us a call or visit our website today.



SPOTLIGHT



Gregg Macisco

Senior Technician

This edition of Spotlight shines on Senior Technician Gregg Macisco who joined the Mitchell team in May of 1998. Thru his 22-year career with the company, Gregg has done just about everything in our Service Department. Whether he is performing an oil service call or installing a boiler or furnace, Gregg's knowledge is extensive. When he isn't servicing our customers, Gregg enjoys hunting, riding quads and spending time outdoors with his wife and children.

Testimonial

"We have been a customer of Mitchell for 5 years for Propane delivery & furnace service and have always been pleased with the customer service. This month we suddenly had the hot water heater stop functioning - within a day they came and replaced it at a competitive price, and again the service is outstanding-Highly Recommend this company!"

Brookfield, CT Customer

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